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How can it be that Microsoft's business practices are illegal? Sure they are heavy-handed yes they could be toned down I'll agree with that. Yes they are tough yet that is good for the industry as a whole. Their competition should stop complaining and start competing. If a software company wants to beat Microsoft do it on the store shelves not the courts. The competition simply needs to (in simple terms) out program and improve upon the available technology. Develop new and better ways of doing things and stick to it. Unlike in the past when a software company would develop a great program then their support would vanish and the product would stagnate up until now Microsoft would step in and basically finish the job that others left by the wayside. Take for instance Netscape it took over 4 years for them to finally improve upon the program meanwhile Microsoft kept driving the platform forward with their Internet Explorer. Simply put the competition needs to stop whining and hire better programmers come up with new and exciting products. Microsoft's business practices don't affect me as a consumer as a matter of fact I simply prefer Microsoft products because they are quality products and should troubles exist the support is second to none always has been. - K. Thomas